

Sweep Room Report

Napier Returned Services Association

Dean

Date/Time	Status	Questions	Answers
15/05/2017 22:02:21	Answered	Has any customer with an exclusion order attempted to re-enter the gaming room	No
15/05/2017 21:35:14	Answered	Have you identified or removed any under age people or gamblers	No
15/05/2017 21:01:13	Answered	What is written in the incident/observation register	<ul style="list-style-type: none"> • Clear concise and specific facts relating to gaming incidents
15/05/2017 20:23:58	Answered	Has any customer discussed the behavior of any other patron	No
15/05/2017 20:08:23	Answered	How many people are currently in the Gaming Room?	4
15/05/2017 19:49:34	Answered	An under age player has won a Jackpot, would you pay them?	No
15/05/2017 19:32:02	Answered	Is any customer playing the machines for long periods of time	No
15/05/2017 18:33:33	Answered	Is any customer playing the machines for long periods of time	No
15/05/2017 18:15:31	Answered	An under age player has won a Jackpot, would you pay them?	No
15/05/2017 17:55:15	Answered	What is written in the incident/observation register	<ul style="list-style-type: none"> • Clear concise and specific facts relating to gaming incidents
15/05/2017 16:06:39	Answered	If the observation/incident register is filled out, who else should be advised	<ul style="list-style-type: none"> • The duty/venue manager
15/05/2017 15:29:07	Answered	What is written in the incident/observation register	<ul style="list-style-type: none"> • Clear concise and specific facts relating to gaming incidents

Graeme

Date/Time	Status	Questions	Answers
15/05/2017 15:44:24	Answered	Can you identify any customer who you believe has overspent	No
15/05/2017 15:07:20	Answered	How many people are currently in the Gaming Room?	3
15/05/2017 14:52:11	Answered	What is a gambling exclusion order	<ul style="list-style-type: none"> • A form to ban a gambler from entering your premises
15/05/2017 14:33:26	Answered	Have you handed out any problem gambling material	No
15/05/2017 14:18:15	Answered	What is the maximum time frame of an exclusion order	<ul style="list-style-type: none"> • 2 Years
15/05/2017 13:37:47	Answered	What is a gambling exclusion order	<ul style="list-style-type: none"> • A form to ban a gambler from entering your premises
15/05/2017 13:17:01	Answered	What is written in the incident/observation register	<ul style="list-style-type: none"> • All incidents occurring on the premises

15/05/2017 12:37:42	Answered	How many people are currently in the Gaming Room?	4
15/05/2017 11:51:50	Answered	What is the penalty if the venue knowingly lets an excluded player enter the gaming room	• \$5,000.00
15/05/2017 11:30:29	Answered	Has any customer had their EFTPOS card declined or a credit card withdrawal	No
15/05/2017 11:10:41	Answered	If the observation/incident register is filled out, who else should be advised	• The duty/venue manager
15/05/2017 10:51:45	Answered	Sweeps of your gaming room should be completed every 15 minutes. Have you observed any problem gambling behaviour/characteristics and recorded theses in your incident diary	No
15/05/2017 10:34:04	Answered	How many people are currently in the Gaming Room?	4
15/05/2017 10:16:07	Answered	Have you identified or removed any under age people or gamblers	No
15/05/2017 10:04:48	Dismissed		
15/05/2017 10:04:47	Answered	Has any customer discussed the behavior of any other patron	No
15/05/2017 10:01:05	Answered	Has any customer discussed the behavior of any other patron	No
15/05/2017 10:01:02	Answered	Has any customer discussed the behavior of any other patron	No
15/05/2017 10:01:00	Answered	Has any customer discussed the behavior of any other patron	No
15/05/2017 09:41:14	Answered	Has any customer discussed the behavior of any other patron	No

Lorraine

Date/Time	Status	Questions	Answers
15/05/2017 18:57:38	Dismissed		
15/05/2017 13:58:04	Answered	Has any customer asked any other patron or you for an IOU	No
15/05/2017 13:01:42	Answered	What is the maximum time frame of an exclusion order	• 2 Years

Turi Cooper

Date/Time	Status	Questions	Answers
15/05/2017 17:28:22	Dismissed		
15/05/2017 16:44:09	Answered	Is any customer showing signs of stress, distress or anger	No
15/05/2017 12:12:26	Dismissed		